

Contract no. **700002395**

Appendix 2: Logframe Matrix

Meeting indicators at impact level will not be part of the responsibility of GIZ. Indicators will be monitored with regard to data availability. In the course of implementation, the Organisation may – in agreement with the Contracting Authority – change outputs, indicators and their related targets, baselines and sources of verification. Changes shall be agreed in writing (exchange of letters or emails). The Organisation will also highlight the respective changes in the next report. The current target values are based on the state of knowledge when the matrix was developed. During the first year of implementation, the values are reviewed and, if necessary, adjusted for the first progress report.

Project title

EU Helpdesk on Corporate Sustainability Due Diligence Directive (CS3D) Accompanying Measures

EU contract no.

700002395

Implementation period

11/2024 – 10/2029

Country/Region/Global

Global

Logframe version of

23.09.2024

| Intervention logic | Indicators | Baseline (incl. 2024) | Targets (incl. 2029) | Sources and means of verification | Assumptions |
|---|--|--------------------------|-------------------------|-----------------------------------|-------------|
| Overall objective (Impact) The overall objective of this Action is to enhance the capability of stakeholders from partner countries to implement, monitor adherence to, and enforce internationally agreed human rights, including labour rights, | Overall objective indicator 1 Change in average score of selected human rights risks at global scale | TBD | TBD | TBD | |
| | Overall objective indicator 2 | TBD | TBD | TBD | |

Contract no. **700002395**

| Intervention logic | Indicators | Baseline (incl. 2024) | Targets (incl. 2029) | Sources and means of verification | Assumptions |
|--|--|--------------------------|-------------------------|--|--|
| environmental and climate standards. <i>Note:</i> Stakeholders are defined as individuals (e.g. rightsholders) or representatives from organisations (businesses, business associations, NGOs, trade unions, public authorities, secretariats of a multi-stakeholder initiative, etc.). | Change in average score of selected environmental risks at global scale | | | | |
| <p>Specific objective (Outcome)</p> <p>The specific objective of this Action is to establish an EU Helpdesk. The Helpdesk team will refer stakeholders from partner countries to accompanying measures. These measures support the implementation, monitoring, and enforcement of internationally</p> | <p>Specific objective indicator 1</p> <p>% of stakeholders having used the accompanying measures offered by the EU Helpdesk that report that the accompanying measures have contributed to effectively implement, monitor adherence to, and enforce human rights and environmental due diligence, disaggregated by country and target group</p> | 0 | 70% | Online surveys, posted on the EU Helpdesk website and sent to users of the EU Helpdesk | <p>Public and private stakeholders from partner countries recognize the importance of complying with internationally agreed human rights including labour rights and environmental standards.</p> <p>The EU Helpdesk’s goal is to provide information to its target groups in producing countries on Human Rights and Environmental Due Diligence. However, it is beyond the Helpdesk’s area of influence if</p> |

| Intervention logic | Indicators | Baseline (incl. 2024) | Targets (incl. 2029) | Sources and means of verification | Assumptions |
|--|--|--|---|---|--|
| <p>agreed human rights, including labour rights, environmental and climate standards, required by the Corporate Sustainability Due Diligence Directive (CS3D).</p> | <p>(state, private sector, civil society, stakeholder initiatives)</p> | | | | <p>stakeholders properly implement due diligence processes.</p> |
| <p>Output 1 The database of accompanying measures for the implementation, monitoring, and enforcement of human rights and environmental due diligence requirements is regularly screened, updated and publicly available.</p> | <p>Output indicator 1.1 Number of accompanying measures regarding the implementation, monitoring, and enforcement of human rights and environmental due diligence requirements that are publicly available for stakeholders from partner countries (e.g. online or individual advisory), disaggregated by target group (state, private sector, civil society, stakeholder initiatives) <i>Note:</i> Each measure is well-described and is easily found through automated processes on the Helpdesk</p> | <p>Business: 0 CSO: 0 Government: 0 MSI: 0</p> | <p>Business: 100 CSO: 70 Government: 70 MSI: 50</p> | <p>Internal database of accompanying measures</p> | <p>The EU Helpdesk team relies on the support and willingness to share information of EU Member States, the European Commission and international organisations in providing relevant accompanying measures to be included in the EU Helpdesk. As it is not yet foreseen that the EU Helpdesk will develop accompanying measures itself, it is critical to be able to refer to activities of relevant stakeholders. Intensive coordination efforts with other Helpdesk offers is necessary to ensure strong</p> |

| Intervention logic | Indicators | Baseline (incl. 2024) | Targets (incl. 2029) | Sources and means of verification | Assumptions |
|--|---|-----------------------|----------------------|---|--|
| | <p>online platform (e.g. key words, search function).</p> <p>Output indicator 1.2 Number of new accompanying measures proposed by EU Helpdesk to the Advisory Committee for stakeholders from partner countries regarding the implementation, monitoring, and enforcement of human rights and environmental due diligence requirements</p> | 0 | 5 | Draft concept notes sent to members of the Advisory Committee | <p>coherence and avoid duplication of work.</p> <p>Strong support and endorsement by as many EU Member states as possible, as well as partner governments is needed to be able to offer a wide range of different accompanying measures within the EU Helpdesk.</p> |
| <p>Output 2 The demand has increased the EU Helpdesk's services as a first point of contact for stakeholders from partner countries regarding the implementation, monitoring, and enforcement of human rights and</p> | <p>Output indicator 2.1 Number of (representatives of) stakeholders from partner countries or (representatives of) organisations connected to them attending (online) events which refer to the advisory services offered by the EU Helpdesk, disaggregated by gender and target group (state, private sector, civil</p> | 0 | 2000 | Event documentation, participants list | <p>Stakeholders in third countries have access to the right (digital) tools to be able to participate in events or reach the EU Helpdesk website.</p> <p>Multiplying organisations will be very important to increase the knowledge about and use of the Helpdesk also in partner countries.</p> |

| Intervention logic | Indicators | Baseline (incl. 2024) | Targets (incl. 2029) | Sources and means of verification | Assumptions |
|---|---|--------------------------|-------------------------|---|-------------|
| environmental due diligence requirements. | society, stakeholder initiatives) | | | | |
| | <p>Output indicator 2.2</p> <p>Number of website views from stakeholders from partner countries for support regarding the implementation, monitoring, and enforcement of human rights and environmental due diligence requirements processed, disaggregated by country and target group (state, private sector, civil society, stakeholder initiatives</p> | 0 | 3000 | Website traffic and analytics data through internal website monitoring system for advisory services | |
| | <p>Output indicator 2.3</p> <p>Number of personal advisory sessions (e-mail exchanges, calls etc.) as part of the EU Helpdesk services to support stakeholders from partner countries with the implementation,</p> | 0 | 400 | Internal monitoring system for advisory services | |

| Intervention logic | Indicators | Baseline (incl. 2024) | Targets (incl. 2029) | Sources and means of verification | Assumptions |
|--|--|-----------------------|----------------------|--|--|
| | monitoring, and enforcement of human rights and environmental due diligence requirements, disaggregated by country, target group (state, private sector, civil society, stakeholder initiatives), gender and mode of delivery (e-mail, call, etc.) | | | | |
| Output 3 The Helpdesk has established feedback mechanisms to ensure its referral services regarding the implementation, monitoring, and enforcement of human rights and environmental due diligence requirements reflect the needs of the target group. | Output indicator 3.1 % of users responding to online feedback surveys evaluating the services offered by the Helpdesk, disaggregated by target group (state, private sector, civil society, stakeholder initiatives) and gender | 0 | 65% | Online surveys, posted on the EU Helpdesk website and sent to users of the EU Helpdesk | Stakeholders in third countries have access to the right (digital) tools to be able to reach the Helpdesk. Multiplying organisations will need to support the EU Helpdesk in reaching the target groups with the EU Helpdesk offer as they have huge networks in partner countries. |
| | Output indicator 3.2 A Monitoring, Evaluation and Learning (MEL) system evaluating the feedback received is implemented | no | yes | | |

Contract no. **700002395**

| Intervention logic | Indicators | Baseline (incl. 2024) | Targets (incl. 2029) | Sources and means of verification | Assumptions |
|--------------------|--|--------------------------|-------------------------|--|-------------|
| | <p><i>Note:</i> a Monitoring, Evaluation and Learning approach involves applying lessons learned from feedback received (online surveys, focus group sessions, etc.)</p> | | | <p>Reports of regular MEL sessions conducted by Helpdesk staff</p> | |